



## What is the Supplementary Information Document?

The Supplementary Information Document ("SID") contains information about investing in the funds of which Valu-Trac Investment Management is the authorised corporate director ("ACD") (each a "Fund").

This document should be read in conjunction with the current Key Investor Information Document ("KIID"), prospectus and application form for each Fund in which you wish to invest. These documents can be obtained from [www.valu-trac.com](http://www.valu-trac.com) or by contacting us at the address below.

## Can I change my mind?

If you have purchased shares in a Fund as a result of a personal recommendation from a Financial Adviser you may be entitled to cancel your investment if you change your mind. In these circumstances you will have 14 days from the date of the contract to exercise your right to cancel.

Please note that on receipt of your instruction to cancel, we will return your money to you. However, if the value of your investment in the Fund(s) has fallen within the cancellation period you will not get back the full amount originally invested.

If you invest directly into the Funds on the basis of your own decision, you will not be entitled to these cancellation rights.

## Complaints

If you have a complaint about any aspect of the service you have received then, in the first instance, please write to the Compliance Department at: Valu-Trac Investment Management Limited, Orton, Moray, IV32 7QE.

Details of our complaints procedure is available on request.

If your complaint is not resolved by us to your satisfaction, you may be entitled to refer it to the Financial Ombudsman Service whose details are

below. Making a complaint will not prejudice your legal rights.

- **Address:** Financial Ombudsman Service, Exchange Tower, London, E14 9SR
- **Telephone:** 0800 023 4567
- **Email:** [complaint.info@financial-ombudsman.org.uk](mailto:complaint.info@financial-ombudsman.org.uk)
- **Website:** [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)

## Compensation Arrangements

We are covered by the Financial Services Compensation Scheme. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. Most types of investment business are covered for 100% of investments up to £85,000. Further information is available from

- **Address:** The Financial Services Compensation Scheme 10th Floor, Beaufort House, 15 St Botolph Street, London, EC3A 7QU
- **Telephone:** 0800 678 1100
- **Website:** [www.fscs.org.uk](http://www.fscs.org.uk)

## Client Money

We do not typically hold client money as client money will be held by the depositary of the Fund. We may however make use of a 'delivery versus payment' (DvP) exemption as set out in the FCA rules, which provides for a one business day window during which money held for the purposes of settling a transaction in shares in a Fund is not treated as 'client money'. By buying the Funds you confirm agreement to use of the DvP exemption. We do however have permission to hold client money and so if, for whatever reason, a transaction in shares in a Fund is not settled within one business day we will hold money in a separate client money account in accordance with relevant FCA rules.

## Contact Details

All instructions and enquiries should be addressed to: Valu-Trac Administration Services, Orton, Moray, IV32 7QE  
Tel: 01343 880344